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Recommendation for Charter Corporation

Dear Willem

I am writing to thank you for the excellent service which you provided for me and my family during our last return trip from Jo'burg to Botswana. As you aware, we had not previously used Charter Corporation for either ground and/or air transport and when we initially spoke I was undecided about which mode of transport my family required. I very much appreciated your willingness to assist with the flight arrangements but then seamlessly change to ground arrangements when our travel plans needed to be altered.

I was particularly impressed with your willingness to go the extra mile to assist us in not only securing all of our provisions for the bush but insuring that they were carefully packed and properly stored (including cold storage) prior to our arrival. On the day, you personally came out to meet us at the airport and ensure that our order was as expected, packed and ready for travel. Your driver arrived promptly and delivered us with time to spare on the Botswana border.

Overall, I was very pleased with the level of service provided by Charter Corporation but in particular your personal consideration and attention to detail. I certainly plan to enlist your services again on our next trip.

Yours sincerely,

Gavin J. Doyle

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